

TERMS AND CONDITIONS

Prices

These include all expenses as outlined in the itineraries, brochures, or website. They are subject to change based on amendments done by our suppliers. This is advised before booking payments are received

Transportation

Transportation, transfers, excursions, and tours shall be by our safari vehicles which include 4x4 wheel tour vans, land cruisers, tour shuttles, safari minibuses, and saloon cars, executive suvs. On special request we can organize for 4x4 land cruiser or Mercedes tourist truck but the cost is slightly higher.

Bookings

A deposit of 50% of the cost of the safari shall be required for any booking reservation and package should be cleared at least 5 days before traveling. 30% deposit for lipa pole pole option reservation and clearance done in installments

Payments

All safaris must be fully paid for before the commencement of the safari (at least 5 days before traveling)

Safari orientations

For group joining departure, clients will share the safari vehicles with other clients and are therefore advised to be good-natured and mindful of other travelers to avoid disagreements and unnecessary arguments. It is a good opportunity to network and make new friends while on safari

Be prepared to encounter customs and habits which may be different from your own and forms part of the adventure.

Change of itineraries

The sequence of itineraries is normally adhered to but the company reserves the right to make alterations occasioned by weather, road works, high season congestion, or any other unforeseen circumstances.

Cancellation

In case a booking is canceled the following cancellation fees shall apply.

No-show	100%
1-7 Days	75%
7 – 14 days	50%
Above 14 days	25%

The specific hotels and airline cancellation policies will apply.

Liability

The company's liability to passengers carried in vehicles for transfer, excursions, and tours are governed by the laws of Kenya and all claims are subject to the courts of Kenya. Whilst every care is taken, the

company shall not be held liable for loss or damage to personal property, and clients are advised to arrange for relevant travel insurance.

Sub-contract

The company reserves the right to subcontract any part or full safari and in the event of such sub-contract, all the above terms will apply.

Visas

Visas are at the discretion of the immigration office/s and Bonfire Adventures doesn't have control over them. Visa fees are not refundable even when it is not processed on time.

Bonfire is not liable for visa delays or any cost implication arising from this delay.

Flights

Clients to cross check flight timings and names of the flights including their names at the time of booking and rectify before tickets have been issued. Any changes after, the cost will be borne by the client.

Bonfire Adventures is not liable for errors arising from this and subsequent costs.

Travel Insurance

It is a requirement to have travel insurance for any holiday taken. Bonfire Adventures offers local travel insurance as a value addition but for international safaris we require clients to book at an extra cost for your own safety and comfort during your travel